

The SAG Partner AdvantEDGE Program

The SAG Partner AdvantEDGE program provides Microsoft partners with an opportunity to expand their business and reduce their bottom-line. Through the SAG Partner AdvantEDGE program, a partner acquires the capacity to provide services across the globe through our offices across more than 15 countries and our partner network across 53 countries.

The SAG Partner AdvantEDGE team has a rich experience in providing services to Microsoft and Partners on documentation support for the past 10 years.

With over 25+ man years of experience, you will acquire a team who is adept in writing according to Microsoft standards and been successfully providing documentation support on features, localisation, user assistance and training manuals right from Microsoft Dynamics AX 3.0, Dynamics AX 4.0 and Dynamics AX 2009.



“Free up time and resources to focus on business development while providing customers with documentation services similar to Microsoft standards...”

Experience & Knowledge

In the years of service provided to Microsoft, we have built a team of technical writers who have undertaken the following Documentation projects:

- White Papers for Microsoft Dynamics AX Brazil Features V3.0, V4.0
- White Papers for Indian Localisation features
- White Papers for Japan Localisation features
- White Papers for Norway, Russia, Poland, Hungary, Czech Republic & China
- Training Manual Extensions for India Localisation SP1 & SP2 Finance and T&L
- Training Manual Extensions for UK Finance
- Training Manual Extensions for Brazil - Finance, T&L and Production [Release version in English & Brazilian Portuguese].
- Training Manual Extensions for Eastern European countries like: Norway, Sweden, Finland, Switzer-

land, Austria, Belgium, Poland, Czech Republic, Latvia, Lithuania, and common features across the Eastern European countries.

- User Assistance manuals on Enterprise Portal
- AX University [AXU] - rewrote Case studies based material for AXU course ware for Finance, Trade & Logistics, Production and Projects.
- Wrote the Basic procedures document for Microsoft Dynamics AX, NAV & GP. These documents assist customers during upgrade/ migration from one enterprise resource planning system to another.

The quality of the descriptions in the documents has improved radically. Keep those writers for the future.

Key Work by Documentation Team

We have an experienced team adept at Technical writing as per Microsoft standards.

- Systems Advisers Group team experienced with Microsoft Dynamics (AX, NAV and GP)
- Many of our resources are certified on Microsoft Dynamics AX
- Vast experience in different forms of Technical writing - Whitepapers, Training materials, Online Help.

You worked on 9 countries - Australia, Austria, Belgium, Finland, Sweden, Switzerland, UK and USA/CAN covering in total 13 titles on FSI, FA, and T&L.

It is a result to be proud of!

For the moment, I just want to thank the Documentation team for the work you did on this project. It was a smooth process and many positive feedback from all stakeholders has already been given to you all. I am very satisfied with the results too and for having hit our milestones and readiness promise.

Deco Pinheiro
Content Project Manager
MBS Learning Dynamics AX
MDCC - Microsoft Development Center Copenhagen

Documentation Services Process



Let's talk

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